Receivables Not Getting Inserted In Salesforce From QuickBooks Online

Issue: The Salesforce Opportunity gets integrated with QuickBooks online as Invoices. But, QuickBooks Online payment objects are not getting integrated as Receivables object in Salesforce.

Description: DBSync logs shows an error, as shown in the code block below, while integrating Receivable Object in Salesforce from QuickBooks Payments. This may happen because, QuickBooks Online Settings Sales **Custom transaction number** is marked as **ON.** Whenever a new invoice is entered manually, the QuickBooks online user has to make sure to enter the Invoice number. If a user does not enter the Invoice number then, s/he will get the following error.

```
AVSFQB__Invoice_Number__c not specified 
<b>Error Trace :</b>AVSFQB__Invoice_Number__c not specified
```

Resolution: To avoid the above error, go to your QuickBooks Online setting Sales Settings and mark the option, Custom transaction number, OFF - refer to the image below:

Settings			
Company	Customise	Customise the way forms look to your customers	Customise look and feel
Sales			
Expenses	Sales form content	Preferred invoice terms	Net 30
		Preferred delivery method	None
Advanced		Shipping	Off
		Custom fields	Off
		Custom transaction numbers	Off
		Classification of tax and retail invoices	Off
		Service date	Off
		Discount	Off
		Deposit	Off
		Round off final amounts for sales transactions	Off

By doing so, whenever a new Invoice is created in QuickBooks Online, the Invoice number will auto generate. So, when DBSync processes the payment, it will attach to the respective Opportunity under Receivable section.