

# Error - 5 Line Address Issue When Syncing Records (Account, Opportunity, Invoice etc) Having Address from SF/CRM to QuickBooks

## Description:

There was an error when composing an address in "". Quickbooks error message: there are not enough address lines to compose the address. Please rearrange the individual fields so that they can fit the 5-lines block

Cause for which 5 line Address issue will occur in Quickbooks.

QuickBooks only supports a maximum of 5 lines of data. Out of these 5 lines, the first two lines are usually used to contain the company and contact names leaving only 3 for an actual address lines. Furthermore, the Country field and {City,State,PostalCode} fields take up two more address lines leaving only 1 actual line for an address street.

Example-If you paste the following customer info into a QuickBooks Customer record:

Test Company  
Gretone  
scafell Road  
Quensway Ind. Est  
Lytham StAnnes, Lancashire FY8 3EB  
United Kingdom

You will note that the Country of United Kingdom will be discarded. So when Syncing from SF/CRM to QB if there are more than 5 lines then we will get the error and sync will not takes place

## Solution for the 5-line Address Issue

In order for the customer's address to be imported correctly, it needs to be in the following format:

Address line 1 -> Street

Address line 2 -> City

Address line 3 -> State

Address line 4 -> ZIP/Postal

Address line 5 -> Country