

Obtaining Id's of salesforce through Error() function in DataBase

Issue: Record (Account/Opportunity/Candidate/Contacts) already exists in Salesforce and also in DataBase. But record ID was not brought back to DataBase for future reference.

Reason: Column of ID in DataBase is blank but record is already existing in Salesforce. During sync from DataBase to Salesforce, record from DataBase is unable to get the reference.

Fig 1: Mapping

Fig 2: Logs

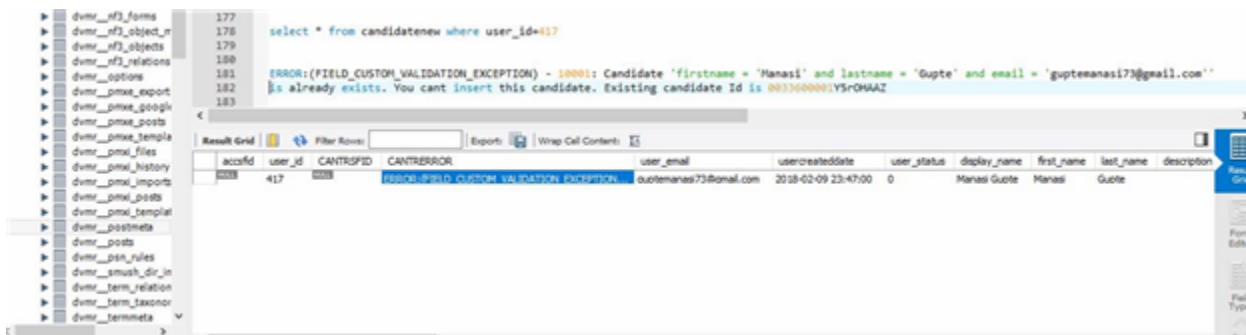


Fig 3: Error status in field CANTIDERROR with ID at end and CANTRSFID null

Solution:

1. Open the Workflow that needs to be updated.
2. Open the ERROR status mapping.
3. Update the ID field of DataBase with the function

```
{  
String err = ERROR().trim();  
  
return err.isEmpty() ? "" : err.substring(err.lastIndexOf(' ')).trim();  
}
```

1. Save and Close. Save the workflow.

