

Opportunity to Invoice Update from SF to QuickBooks Online

Issue : Invoice(s) were not getting updated from Salesforce to QuickBooks.

Reason : Since there is only insert/no update sequence for invoice in OpportunityToInvoice workflow.

Rules							Add New Rule
Sequence	Rule Name	Rule					
1	state_2c6a-2b70-9a30-11e3-8a65-c743647c9bdb	QuickBooksOnline	Insert	Customer	Using Map	More	
2	state_2c6a-5280-9a30-11e3-8a65-594d2a05e7ab	QuickBooksOnline	Insert	Customer	Using Map	More	
3	state_2c6a-5280-9a30-11e3-8a65-4fc365074d6b	QuickBooksOnline	Insert	Item	Using Map	More	
4	state_2c6a-5280-9a30-11e3-8a65-97c60b00b19b	QuickBooksOnline	Insert	Invoice	Using Map	More	

Solution:

1. Change the invoice sequence from 'Insert' to 'Upsert' .
2. Make sure that 'ID' is the primary key.

4	state_2c6a-5280-9a30-11e3-8a65-97c60b00b19b	QuickBooksOnline	Upsert	Invoice	Using Map	Less
☒ Update Source Properties						
Target Properties Auto Create true Batch Size 1 Primary Key(s) Id Update Source Properties Batch Size 1 External Id						

3. Inside mappings, target field<Id> should be mapped with
"IF(ISEMPTY(VALUE("AVSFQB__Quickbooks_Id__c")), "", VALUE("AVSFQB__Quickbooks_Id__c"))"

Id	IF(ISEMPTY(VALUE("AVSFQB__Quickbooks_Id__c")), "", VALUE("AVSFQB__Quickbooks_Id__c"))
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4. Save the workflow.