

Opportunity to Invoice Update from SF to QuickBooks Online

Issue : Invoice(s) were not getting updated from Salesforce to QuickBooks.

Reason : Since there is only insert/no update sequence for invoice in OpportunityToInvoice workflow.

Rules							Add New Rule
Sequence	Rule Name	Rule					
1	state_2c6a-2b70-9a30-11e3-8a65-c743647c9bdb	QuickBooksOnline	Insert	Customer	Using Map	More	
2	state_2c6a-5280-9a30-11e3-8a65-594d2a05e7ab	QuickBooksOnline	Insert	Customer	Using Map	More	
3	state_2c6a-5280-9a30-11e3-8a65-4fc365074d6b	QuickBooksOnline	Insert	Item	Using Map	More	
4	state_2c6a-5280-9a30-11e3-8a65-97c60b00b19b	QuickBooksOnline	Insert	Invoice	Using Map	More	

Solution:

1. Change the invoice sequence from 'Insert' to 'Upsert' .
2. Make sure that 'ID' is the primary key.

4	state_2c6a-5280-9a30-11e3-8a65-97c60b00b19b	QuickBooksOnline	Upsert	Invoice	Using Map	Less
<div><div><input checked="" type="checkbox"/> Update Source</div><div>Properties</div></div>						
<div><div>Target Properties</div><div><div>Auto Create</div><div>true</div></div><div><div>Batch Size</div><div>1</div></div><div><div>Primary Key(s)</div><div>Id</div></div></div> <div><div>Update Source Properties</div><div><div>Batch Size</div><div>1</div></div><div><div>External Id</div><div></div></div></div>						

3. Inside mappings, target field<Id> should be mapped with
"IF(ISEMPTY(VALUE("AVSFQB__Quickbooks_Id__c")), "", VALUE("AVSFQB__Quickbooks_Id__c"))"

Id	<div>IF(ISEMPTY(VALUE("AVSFQB__Quickbooks_Id__c")), "", VALUE("AVSFQB__Quickbooks_Id__c"))</div>
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4. Save the workflow.