

Trouble Syncing SKU with Salesforce & Quickbooks Online

Issue:

We cannot query or write the SKU values for Quickbooks Items to Salesforce Products Integration.

Solution:

- Open the Process Salesforce Products to Quickbooks Item in DBSync Mapping.
- Under the DBSync writer section in the rule, properties add Minor Version as 4 to sync SKU with Quickbooks.

The screenshot shows the 'Properties' tab for a rule named 'QuickBooksOnline Insert Item'. The 'Update Source' checkbox is checked. The 'Target Properties' section on the left includes fields for 'Minor Version' (set to 4), 'Auto Create' (set to true), 'Batch Size' (set to 100), and 'Primary Key(s)'. The 'Update Source Properties' section on the right includes fields for 'Batch Size' (set to 100) and 'External Id'.

- To query the Items with SKU values from Quickbooks, Add Minor Version as 4 in DBSync Trigger section properties.

The screenshot shows the 'ItemServiceToProduct' workflow configuration. The 'Trigger' section has tabs for 'Query Builder', 'Advanced Query Builder', and 'Properties'. The 'Properties' tab is active, showing fields for 'Minor Version' (set to 4), 'Batch Size' (set to 100), and 'Trigger name'. Below the 'Trigger' section is the 'Rules' section, which contains a table with the following data:

Sequence	Rule Name	Rule
1	state_e1 7d3100- 9a31- 11e3-	Salesforce Upsert Product2