

# Troubleshoot

In the Troubleshoot section, DBSync helps users to understand, isolate, and resolve issues with DBSync Cloud Workflow.

DBSync provides descriptions of possible problems and steps to correct them. It includes information about resolving suite-level issues (such as installation, configuration, and administration), as well as product-specific issues (such as sync and schedule issues).

## **Troubleshoot divided into two sections:**

### **Error Code:**

It describes the Error Code list and descriptions.

### **Knowledgebase:**

It describes the categories of all the known Issues, raise a ticket to support team and resolution steps with DBSync iPaaS.