

Error Code List

The Table below shows the Error Code and its description. In the latter section, we explain the steps to resolve the errors.

S.No	Error Code	Error Code Description	Possible Solution 1	Possible Solution 2
1	DBC0001	Error processing execution state. Please refer the component.	Please verify the state in which you have an error. Mappings are not correct.	N/A
2	DBC0002	Connection was not successful. Verify the connection details of DBSync.	Connection was not successful and the credentials specified in DBSync are invalid.	N/A
3	DBC0003	Error while initiating Writer Adapter.	Error DBC00003 is a generic error. It is generated in DBSync if some other error has occurred earlier during the sync process. Open the log file using log viewer. Then, check for errors that occurred before DBC00003. Check the solution for previous error and, rectify the error. Once done, run the sync again. If the error DBC00003 persists then, please contact DBSync support.	Please verify the settings for your Writer Adapter is valid.
4	DBC0004	An unexpected error has occurred.	This error is generated if the log viewer is not able to open the log file. If you are using the On-Premise version of DBSync then, go to "<<INSTALL DIR>> DBSync\IS280 dbsync2 WEB-INF conf db user-name profile-name" and delete log.xml file. Then, run the sync again.	Please verify the error in logs. If you need more assistance on this, reach out to DBSync team.
5	DBC0005	Error while reading log file.	Please reach out to DBSync Team.	N/A
6	DBC9999	An unexpected error has occurred. No error code found.	Please verify the error log. If you need more assistance on this, reach out to DBSync team.	N/A
7	DBCE10007	Error while processing the state.	Please check your QuickBooks and make sure that correct company file is open.	Please verify the error log. if you need more assistance then, reach out to DBSync support team.
8	DBCE10007	Error closing connection.	Check your database adapter configuration. Make sure that Username, Password and URL provided are correct.	Check your database connectivity for connecting to database from DBSync Server. Also check your database for configurations related to [Database Configuration / Network Connection.
9	DBCE10001	Error closing connection.	Please check database connection properties in Database Adapter.	Please verify User privileges for database user.
10	DBCE10002	Error while writing.	Please verify the DBSync mappings. There could be problems in DBSync mapping or functions used.	Please verify User privileges for write permissions on database object.
11	DBCE10003	Error while updating table data in the query.	Please verify that user has Update privileges for the specified table in the database.	Please verify connection settings for Database Adapter.
12	DBCE10004	Error while creating table.	Please verify that user has sufficient privileges to create a table in database.	Please verify the connection properties for Database Adapter.
13	DBCE10005	Error while getting column info for the table.	Please verify that user has sufficient privileges to access the schema of the table.	Please verify the connection properties of Database Adapter.
14	DBCE10006	Error in Database Reader.	Please verify that user has sufficient privileges to access the schema of the table.	Please verify the connection properties of Database Adapter.
15	DBCE10007	Error while retrieving metadata.	Please verify that user has sufficient privileges to access the schema of the table.	Please verify the connection properties of Database Adapter.

16	DBCE10008	Error while retrieving table MetaData.	Please verify that user has sufficient privileges to access the schema of the table/Please Verify that Database is running and available for access by DBSync application. Also verify whether mentioned object exists in the database.	Please verify the connection properties of Database Adapter
17	DBIN10000	An unexpected error has occurred.	Please verify the error in DBSync logs and reach out to DBSync team if you need more assistance.	N/A
18	DBIN10001	Error while posting request to Sage Intacct server.	Please check the whether all the mandatory fields exists in the request xml sent to Sage Intacct.	N/A
19	DBIN10002	Please make sure that you entered a valid CompanyID, UserID and, Password.	Verify your DBSync Sage Intacct Adapter settings for the Company ID, Username and Password.	N/A
20	DBIN10003	Error loading Sage Intacct metadata.	Please verify that the entity name provided is correct.	N/A
21	DBIN10004	Error opening Sage Intacct reader.	Please check if the reader query is valid.	N/A
22	DBIN10005	Error while writing.	Please verify that the properties for your Writer Adapter are valid.	N/A
23	DBIN10006	Error while building metadata.	Verify that the Sage Intacct entity name is valid from Sage Intacct wiki.	N/A
24	DBIN10007	Error while building metadata for create entity.	Error while building the create entity metadata. Please verify that the request xml is sent to Sage Intacct.	N/A
25	DBIN10008	Error loading Sage Intacct class loader.	Please reach out to DBSync Team.	N/A
26	DBIN10009	Error while initiating the entity definitions.	Check the Sage Intacct entity name with the operation type.	N/A