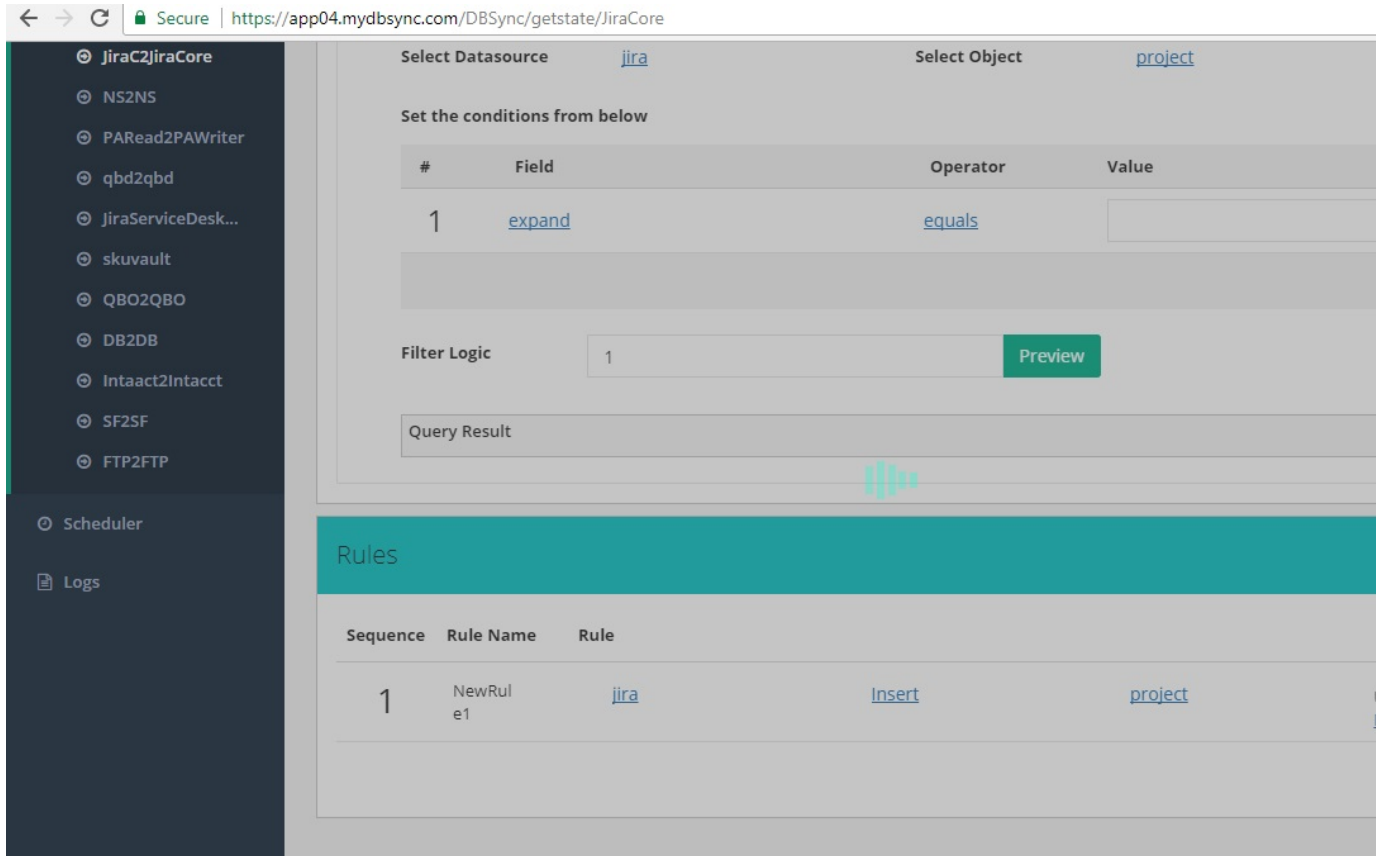


# Project gets corrupted

Issue : What if my project gets corrupted and I am not able to open the mappings page. How would I fix this problem?

Description : For any reasons, if you are not able to open the mapping page - and after clicking the mapping link from the trigger page the page keeps loading - as shown in the screen below - then, that would mean that your project is corrupt.



Resolution 1 : Contact DBSync Support's Project backup team. So that, they can Import the project on your instance.

Resolution 2 : Always backup your Projects by downloading them to your local drive. So you can change mapping all by yourself. This backup will come in handy if a Project gets corrupted. This way, you can re-import and keep the integrations running.

Follow the steps below to download and Import a Project.

Step 1 : From the Project listing, or Process listing page, click "Download". This will download the Project to your local downloads folder.

Step 2 : To Import a Project, click on "Import" as shown on the screen below:

# Import Project

☐ Choose From Existing Project:

SELECT ▼

☒ Create New Project:

File to upload:

Choose File

No file chosen

Cancel

Import

Step 3 : Choose the option "Create New Project ". Enter the name of your choice.

Step 4 : From the Choose File option, select the file from your local folder.

Step 5 : Click on Import to restore the Project.