

Quantity On-Hand values don't get updated to Salesforce

Issue: When trying to sync Inventory Items from QuickBooks desktop to Salesforce, the Quantity On-Hand values are not being updated in Salesforce.

Description: When trying to sync Inventory Items from QuickBooks desktop to Salesforce, the Quantity On-Hand values are not being updated to Salesforce.

Resolution: The Quantity On-Hand values will not update if Trigger has Last Success Run parameter in the query. So, you need to write a separate Rule to update On-Hand values only from QuickBooks to Salesforce. Kindly liaise with your product Engineer to get it working.