

# QB1085 ERROR Exception TypeError Unknown Name

ISSUE: QuickBooks Web Connector Error QBWC1085 or Exception TypeError: Unknown Name.

REASON: What is QuickBooks Web Connector Error QBWC1085?

Reason: Why does this error occur when you open QuickBooks Enterprise Solutions or, start your computer?

You will notice, one of the following two things, when this type of error occurs:

1. QBWC1085: QuickBooks is not able to write to the log file. As a result, it opens without writing to the log file.
2. QBWC1085: There was a problem with the log file. QuickBooks Web Connector will continue without the log file.

In some cases, the reason could be: ExceptionTypeError: Unknown Name.

This error basically happens when the file, 'QWCLOG.TXT', that the Web Connector Program uses, gets corrupted. Or, it becomes inaccessible. Fixing the QuickBooks Error QBWC1085:

There is no way to fix the errors.

Web Connector is used to connect web-based programs to QuickBooks. If QuickBooks is not connected to any third-party programs then, simply remove Web Connector directly from the Startup Menu. But, if the data file has been connected to a third-party application, which also uses the Web connector, then, it is advisable to keep the Web Connector in the Startup Menu. If this is the case then, rewrite the QWCLOG.TXT file in order to fix this error.

There can be two possible scenarios in this situation:

1. If your company data is not connected to a third party program then, follow these steps:
2. Log in as Windows administrator.
3. Then go to C:/ProgramData/Microsoft/Start Menu/ Programs/ Startup.
4. Delete the QuickBooks Web Connector.
5. Restart and open QuickBooks.

Second case scenario is when you actually have connected your company data and a third party application. In that case follow these steps:

1. Close QuickBooks and Web Connector.
2. Go to C:/ Program Data/ Intuit/ QBWebconnector/ log.
3. Rename QWLOG.TXT file to QECLOGOLD.TXT.
4. Open Web Connector again.
5. Restart the computer and go to QuickBooks again. Login to the third party application.

FOR MORE INFORMATION:

<https://community.intuit.com/articles/1502029-quickbooks-web-connector-error-qbwc1085-or-exception-typeerror-unknown-name>