## There was an ERROR when Converting Amount in the Field Amount

Issue: Amount value from Salesforce is not getting pushed to QuickBooks because of decimal places exceeding more than two values.

**Reason:** QuickBooks does not support amount values more than two decimal places. Thus Invoices can not be created through Sync due to amount value exceeding two decimal places.

03/13/2018 06:36:37 PM Insert/Update Result: 1 of 1 :true. New Id: <a href="https://ap5.salesforce.com/0067F0...">https://ap5.salesforce.com/0067F0...</a> OpportunityToinvoice Status-Writer 03/13/2018 06:36:37 PM OpportunityToInvoice Retriving Results of Opportunity Status-Writer 03/13/2018 06:36:35 PM OpportunityToInvoice Performing the Salesforce Object. Status-Writer 03/13/2018 06:35:35 PM OpportunityToinvoice Total record for writing to Salesforce:1 Status-Writer 03/13/2018 06:36:35 PM OpportunityToinvoice Save Result: 1 of 1 :false--Message: There was an error when converting the amount "156.2... Writer Save Result: 1 of 1 :false--Message: There was an error when converting the amount "156.2587" in the field "Amount".

Fig 1: Amount field Mapping

Fig 2: Logs

## Solution:

- 1. Open the Workflow that needs to be updated.
- 2. Update the Amount field by LSPLIT(VALUE("UnitPriceCustom\_c"),".")+"."+RIGHT(RSPLIT(VALUE("TotalPrice"),"."),2).
- 3. Save and close the Workflow.

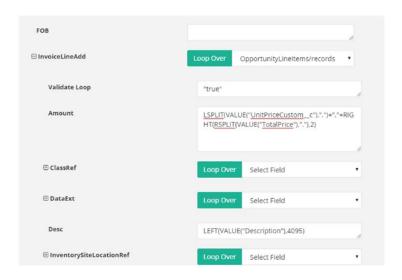


Fig 3: Updated mappings

4. Run the sync.

03/13/2018	06:46:35 PM	OpportunityToInvoice Writer	Record Id:	
03/13/2018	06:46:35 PM	OpportunityToInvoice Writer	Request Id : 1	
03/13/2018	06:46:35 PM	OpportunityToInvoice Writer	Save Result: 1 of 1 :trueMessage: Status OK	
Save Result	: 1 of 1 :trueHe	essage: Status OK		
03/13/2018	06:46:35 PM	OpportunityToInvoice Writer	Response Received =  Response Received = 7xml version="1.0" 7> <qbxml> <qbxmlmsgsrs> <dat< td=""></dat<></qbxmlmsgsrs></qbxml>	
03/13/2018	06:46:35 PM	OpportunityToInvoice Writer	waiting for response	

Fig 4: Logs of success