

KA-Field not getting Queried to DBSync

When a particular custom field in salesforce is not loading to DBSync

Issue:

The field was present in salesforce with all access privileges still it was not getting queried to DBSync. It could be because the object which was a lookup to the field must have been deleted by the user later. In logs, you may see an error which is

INVALID_FIELD:No such column 'custom_field_name' on entity 'Object_name'.



It is because the particular field might have loaded to the schema earlier and successfully saved to the XML file. Any changes made to the particular field in salesforce will not be reflected in the XML until there is any change made which could create a new XML file with all the modification has been done.

Solution:

Make any random change(s) in the mappings or query and Save the Workflow(Make sure that the alterations which you may make should not affect the original process).

For Example, Adding a LOG function to any value

NOTE: Before you proceed with this assumption make the particular field has access privileges(like field-level security)