

Invalid Reference to the QuickBooks Item

Issue:

When the user tries to sync an opportunity as an invoice into QuickBooks and got the following error message on the QB Error field.

ERROR (3185)- "There is an invalid reference to QuickBooks Item "**MicrosoftWindows: Office2016**" in the Invoice line.

QuickBooks error message: Invalid argument. The specified record does not exist in the list".

▼ System Information		QB Error	
Generate	Invoice Not Updated	ERROR (3185) - There is an invalid reference to QuickBooks item "MicrosoftWindows: Office2016" in the Invoice line. QuickBooks error message: Invalid argument. The specified record does not exist in the list.	
Products Count	2	Quickbooks Id	
Created By	Kishore K. 7/24/2019 1:55 PM	Last Modified By	
Description		Kishore K. 1/28/2020 10:42 AM	

Solution:

In the above error message, the item name contains with **colon(:)symbol**

"MicrosoftWindows: Office2016" where Quickbooks is treating the product as Parent-Child relationship and due to which Quickbooks is not allowing to create an Invoice.

So remove the colon(:) from the product name like **"MicrosoftWindows Office2016"** in Salesforce and then re-initiate the sync to create an Invoice into Quickbooks.