

DBSync Server IP whitelisting

Issue : Unable to connect to Database in DBSync due to firewall issue.

Explanation : Sometimes we cannot connect Databases even though all credentials of the database are correct. This is due to the IP address of DBSync server not whitelisted on the customer environment .I.

Solution :

We need to add the respective server IP address in the Fire wall.This is called whitelisting of IP address.

Send the Required Server IP to the client to whitelist from their end. Once whitelisting is done please validate the connection. It should validate successfully :

Server Name	IP address of the Server
Appmanager	184.72.241.173
Appcenter	34.232.182.16
App02	23.21.226.89
App04	34.198.36.165
App08	34.239.145.182
App09	34.239.145.181
DBS01 (qboev3 & dbsync2app02)	54.204.34.202
DBS03	107.21.250.162
App06	54.163.226.79
App06-New	34.239.145.190