Transaction failed to update when there is Group Line Item

Salesforce to QuickBooks Transaction will fail to update when there is a Group Line Item
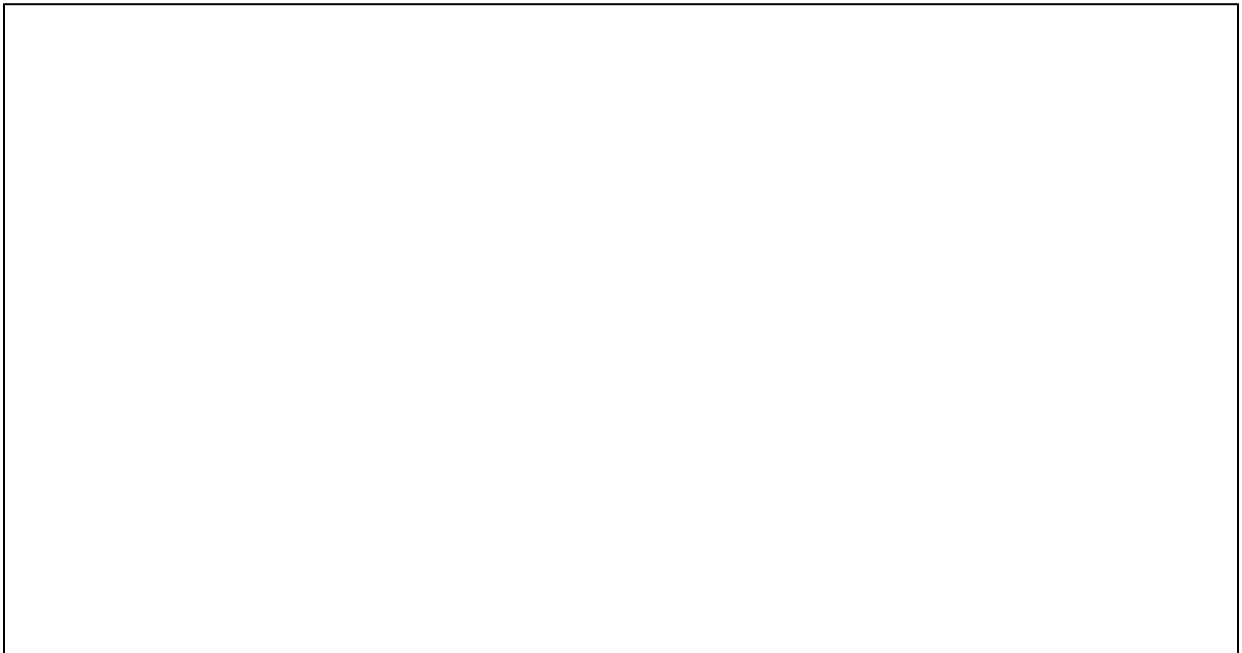
Issue:

- Transaction failed to update when there is Group Line Item

Description:

You may notice few issues for transactions to be failed. One among them is updating the invoice with the group line item.

Solution:

- Let's consider the Target Object as QuickBooks Invoice and follow the below steps

  * Login into mydbsync.com using your DBSync credentials.

  * Open the workflow that needs to be updated.

  * In the rule Invoice update.

* Please add the below mapping to the TxnLineId field.

*Save and close the workflow.

* Run the Sync.

| TxnLineID | = | IF(VALUE("Product/QuickBooks_ItemType").equals("Group"),"-1","") |

Note: We have used TxnLineID field for this particular project it may differ for other projects.