

Salesforce & QuickBooks Desktop - Standard Uni-directional Integration

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Overview:

Standard Integration from DBSync for Salesforce & QuickBooks Desktop is an easy to use application. It integrates Salesforce Accounts/Contacts, Products, Opportunity with QuickBooks Customers, Items, Sales Order & Invoice. DBSync provides sync with pre-built field-to-field mapping along with flexibility for more complex and dynamic mapping capability. DBSync's automatic online update enables its customers to enjoy all the product updates and features that come with every new release.

Data Flow:

Integration data flow between Salesforce & QuickBooks Desktop is shown in the table below.

Salesforce		QuickBooks Desktop
Accounts / Contacts	→	Customer / Contacts
Opportunity Name	→	Job Name
Opportunity & Line Items	→	Sales Order & Line Items
Opportunity & Line Items	→	Invoice & Line Items
DBSync Invoice	←	Payment on Invoice
Products	→	Items

Process Map:

Process Map of Standard integration between Salesforce & QuickBooks Desktop is shown in the image below.

2. Integration of Salesforce to QuickBooks transaction is invoked if the Generate field in Salesforce Opportunity is selected with the required transaction.
3. It is mandatory that Salesforce Opportunity (to be integrated with QuickBooks Transaction) is associated with the respective Salesforce Account. It should also have Products with Standard Price Book attached to the Salesforce Opportunity for DBSync to invoke integration. Products should also have QuickBooks Item Type.
4. The Primary Contact updated in Salesforce Opportunity will sync with QuickBooks Contacts.
5. QuickBooks to Salesforce integration works on time stamp. Payment applied on QuickBooks Invoice will be synced with DBSync custom object Invoice. This will be related to the corresponding Salesforce Opportunity.
6. Once you setup integration, go to your QuickBooks Web Connector by clicking on **Start > Programs > QuickBooks > Web Connector**. Then, click on the Password text box for profile ***DBSync3-CRM_QuickBooks_dt***.
7. Enter your ***DBSync Password*** in the text box and click ***Enter***. A Message Box display will ask "***Do you want to save this Password***". Select the ***Yes*** button. DBSync Password will be saved in the Web Connector.
8. Check the ***DBSync3-CRM_QuickBooks_dt*** check box and click on ***Update Selected*** button. This will start the sync and the process will complete automatically. Auto-Run can also be used in Web Connector to run integration at regular intervals. For example, if you select 60 minutes interval, after every 60 minutes integration will run by itself provided Web Connector is open.